

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al.

Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS

Docket No.: 1546.015US1  
Filed: January 14, 2002  
Examiner: Neveen Abel-Jalil

Serial No.: 10/047,446  
Due Date: N/A  
Group Art Unit: 2165

**MS Amendment**

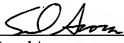
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

- Communication Concerning Related Applications (1 pg.).
- Supplemental Information Disclosure Statement (2 pgs.), Form 1449 (1 pg.).
- Authorization to charge Deposit Account 19-0743 in the amount of \$180.00 to cover the fee for consideration of Information Disclosure Statement under 97(c).

**If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.**

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
Customer Number 21186

By:   
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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 25 day of July, 2006.

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SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
(GENERAL)

S/N 10/047,446

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al. Examiner: Neveen Abel-Jalil  
Serial No.: 10/047,446 Group Art Unit: 2165  
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RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS

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COMMUNICATION CONCERNING RELATED APPLICATION(S)

**MS Amendment**

Commissioner for Patents  
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Applicants would like to bring to the Examiner's attention the following related application(s) in the above-identified patent application:

<u>Serial/Patent No.</u>	<u>Filing Date/Issue Date</u>	<u>Attorney Docket</u>	<u>Title</u>
09944636	August 31, 2001	1546.012US1	USE BASED RANKING FOR INFORMATION RETRIEVAL SYSTEM
10382104	March 5, 2003	1546.018US1	CONTEXTUAL SEARCH
10405919	April 2, 2003	1546.019US1	EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER

Continuations and divisionals may be later filed on the cases listed above, or cited to the Examiner in any previous Communication Concerning Related Applications. Applicants request that the Examiner review all continuations and divisionals of the above-listed or previously-cited patent applications before allowing the claims of the present patent application.

Respectfully submitted,


MAX COPPERMAN ET AL.

By Applicants' Representatives,

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Date July 31, 2006

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